Quality Manual

Excellence through Innovation, Quality, and Service
ABOUT US

Legacy Electronics specializes in designing and manufacturing a full line of high-density memory modules, printed circuit boards, SSDs, and other computer products.

Our production team operates a world class facility based in Canton, South Dakota. It has an environmentally controlled production floor including stringent ESD procedures and strict materials and process control.

OUR QUALITY MANAGEMENT SYSTEM

Legacy Electronics’ quality management system (QMS) is intended to comply fully with ISO 9001:2008. The scope of our QMS, as recorded in our ISO 9001:2008 registration, is:

“The registration covers the Quality Management System for the design, manufacture, and test of memory components.”

This quality manual represents the relationships between the procedures and processes established, and defines the interaction between these processes. Legacy Electronics is committed to meeting the intention of all applicable clauses of ISO 9001:2008, including the requirement to continually improve the effectiveness of our QMS. This commitment is supported by Legacy Electronics quality policy statement:

OUR QUALITY POLICY

“The Legacy Electronics Team stands dedicated to the quality and timeliness of its products and services through innovative solutions. We are committed to meeting all requirements, achieving our quality objectives, and continually improving the effectiveness of our quality management system.”

OUR CUSTOMERS

Our customers’ requirements are at the center of our business model. They drive our organization, processes and product development. Customer feedback is one of the cornerstones of our quality management system.
Legacy Electronics’ management drives implementation and continually improves its processes, products, and the effectiveness of our Quality Management System through the use of the following:

- Legacy Electronics’ Quality Policy
- Customer feedback
- Quality Objectives
- Management reviews
- Internal and external audits
OUR SUPPORT PROCESSES

Legacy Electronics’ support processes are used internally to promote the objectives of the Quality Management System through the use of the following:

- Document Control that ensures clear structure and control of records. All documents are reviewed and approved before being distributed to relevant repositories with clear revision control.

- Human Resources provides the training and feedback necessary for our employees to continually improve and remain competent in their specialties. A robust evaluation program ensures personnel are aware of the relevance and importance of their activities and how they contribute to the achievement of our quality objectives and product requirements.

- Our Infrastructure includes a world class manufacturing facility located in Canton, South Dakota. This allows us to produce products with strict conformance to requirements through precise environmental controls and process monitoring.

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